

New name, better features

Document Vault is now Document Library

Document Vault has been renamed Document Library. It's part of our transition from Link to the [UnitedHealthcare Provider Portal](#). And it's more than just a name change – Document Library has new and upgraded features and functionality to more easily access, print and view electronic letters, reports and data.

[Access the Document Library guide](#)

United Healthcare

Return to Link Dashboard [Training & Support](#) [Alerts](#) [Practice Management](#) [TrackIt](#) [Taylor](#)

Payer [87726 - UnitedHealthcare](#) Provider [Doctor, Jamie](#)

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Document Library

Home

Search Files By

Member ID [Search](#) [Advanced Search](#)

You are searching for documents related to **TIN 123456789** [Edit](#)

Document Library Home

Folders

- Claim Letters
- Delegation Management
- Episodes of Care
- Management Documents
- Overpayment Documents
- Payment Documents
- Peer Comparison Reports
- Prior Auth Letters
- TN Patient Centered Medical Home
- TN Quarterly MAT Provider Report

All Files

Jamie Doctor | 123456789

Recently Added

See a snapshot of newly created provider correspondence. Documents below are listed in the order of the date they were placed in Document Library with the most recent at the top. [View more recents](#) to see and manage the full list of files.

Document Type	Primary ID	Folder	Provider Name	Actions
● Medicare Appeals & Disputes / Notification & Acknowledgement	2345678	Appeals and Disputes	Jamie Doctor	...
● Other Appeals & Disputes/ Other	2345678	Appeals and Disputes	Jamie Doctor	...
● UHCWest Appeals & Disputes / Additional Information Needed	2345678	Appeals and Disputes	Jamie Doctor	...
● Other Appeals & Disputes/ Other	2345678	Appeals and Disputes	Jamie Doctor	...
● UHCWest Appeals & Disputes / Resolution	2345678	Appeals and Disputes	Jamie Doctor	...

*The date the document is placed in Document Library is considered the date sent. [View More Recently Added](#)

[Feedback](#)

What's new and upgraded?

- **Quickly find what you're looking for:** The new layout has easily identifiable folders along the left of the screen, which will help you locate specific types of letters. No need for sorting or waiting for items to be mailed to you. You can also sort by date to see the most recently added documents.
- **Get your reports in your provider portal dashboard:** To make it easier for you to pull data, the following reports were moved out of Document Vault and put under

Documents & Reporting in the UnitedHealthcare Provider Portal:

- UnitedHealthcare Reports
- Physician Performance & Reporting
- UnitedHealthcare West Reports
- Hospital Performance-Based Comp Reports
- **Manage documents more easily:** As you navigate and search for individual documents or groups of documents, you can now:
 - Mark letters and documents as read with the indicator icon
 - Mark letters and documents as unread with the indicator icon

All this and more

With Document Library, you're still able to do many of the same tasks you did in Document Vault, including:

- Download and print documents
- Flag letters for convenient viewing
- Get prior authorization letters for UnitedHealthcare commercial, Medicare, Community Plan and UnitedHealthcare West members
- Get claim letters for most UnitedHealthcare commercial and Medicare members
- Get payment documents (including provider remittance advices — PRAs) for most UnitedHealthcare commercial, Medicare, Community Plan and some UnitedHealthcare West payments
- Get overpayment letters for most UnitedHealthcare commercial, Medicare, Community Plan and UnitedHealthcare West payments

Learn more about Document Library at UHCprovider.com/documentlibrary.