

Web browsers must be updated by August

UnitedHealthcare online tools and web compatibility

On Aug. 17, 2021, Internet Explorer 11 will no longer be supported for Microsoft's online services, like Office 365, OneDrive, Outlook and more. As we continuously upgrade our online tools, those who use Internet Explorer may experience web compatibility issues on our new portal. To get the best user experience with our online tools, reduce web load time and help ensure protection against security threats, compliance risks and support risks, please update your web browser. We recommend using either Microsoft Edge, Google Chrome or Apple Safari.

How to change your default web browser settings training

By changing your default web browser, any link, HTML file or other web-based file you click will open in your web browser of choice. We've created a short training to walk you through the process of updating your default browser settings, which only takes a few minutes.

[How to update your web browser self-paced user guide](#)

Questions?

If someone else in your organization needs to set your default browser, please share this communication with them. If your organization has certain browser requirements or restrictions, please contact UnitedHealthcare Web Support at providertechsupport@uhc.com or **866-842-3278**, option 1, from 7 a.m.–9 p.m. Central Time, Monday–Friday. Thank you.



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