

Think webinars can't be cool?

Maybe not, but they can be super helpful.



It's hip to be square

We offer interactive, live webinars to help you use our online resources and put more time back in your day.

Created especially for providers, these webinars will dig into:

- Helpful tools and resources for new providers
- The Availity® provider portal
- Claim management
- Authorization and precertification

Ask your questions and get your answers on the spot.

Visit [Aetna.com/Webinars](https://www.aetna.com/Webinars) to register today.

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Availity® is a registered trademark of Availity, LLC.

Provider onboarding

Offered on the second and third Tuesday of every month, from 1 PM to 2:15 PM ET

New to Aetna? Or do you simply want to see what's new? Awesome! Join us on a tour through the Provider Onboarding Welcome page. You'll discover tools and resources that'll make your day-to-day tasks with us simple and quick. We'll show you how to:

- Locate provider manuals, clinical policy bulletins and payment policies
- Access online transactions such as eligibility, benefits, precertifications and claims
- Update your provider data

Working with Aetna on Availity

Offered on the first Tuesday of every month, from 2 PM to 3:30 PM ET

This webinar is great for getting started with us. You'll learn how to register for our provider portal on Availity, contact us and identify products. We'll talk about tools and transactions on our site, and the administrator's role, too.

Claim management

Offered on the third Thursday of every month, from 2 PM to 3:15 PM ET

You'll learn about all things related to patient accounts. We'll go over claim status, online Explanation of Benefits (EOB) statements and claim reconsideration. And you'll see how the Claim Status and Remittance Viewer tools can work for you.

Authorization and precertification

Offered on the second Wednesday of every month, from 2 PM to 3:15 PM ET

This webinar is key for anyone managing the authorization (precertification) process for their practice or facility. That's because we'll review the Precertification Code Search, Precertification Inquiry and Precertification Status Update tools. These are tools made to ease the request process. Plus, you'll learn how to best handle inpatient, outpatient, behavioral health and drug requests.

