



**Survey Committee  
August 12, 2010**

Present: Susan Chandler, Jackie Willett, Karen Olson, Michelle Botana, Brad Lund

Absent: Bob Burleigh, Patrick Lukacs, Janet Boos

**Agenda:**

**1. Billing Fee Survey-Outsourcing file for results**

Brad will ask Dan to concentrate on the billing fee ranges by specialty by region. Jackie will discuss with one of her employees to see if he would be willing to work on this on the side. Would like to be able to send something out to the membership by the end of the month.

**2. HR Survey-need committee comments**

Brad and Michelle will put it together in the same format as last year by the end of next week. It will then be sent to the Committee for approval and then sent out to members.

**3. Outsourcing Survey-waiting for Bob's comments**

Discussion was held about whether this would be important information for our membership. It was decided it was and that the regions also be added to the survey. Michelle will build it and send out to the committee by Friday August 20<sup>th</sup>. The committee will finalize on the next call and send out to the members.

**4. Coding Survey-waiting for Melody's comments**

Brad will contact Melody

**5. Membership survey-Use an outsourced company**

Brad contacted several companies but none had what we needed to make the survey successful. After much discussion on how to approach the membership with asking for sensitive data it was decided to ask questions that didn't involve financials. Brad and Michelle will start the survey asking the # of claims, # of physicians, # of employees, which PM system and EHR system they use. This will be sent to the committee by the end of the month.

**6. New Survey's to consider:**

- a. 855 survey-request from CMS

Dr Rogers has requested a survey from our members regarding the MACs providing the 15 day notification letter that the application has been received. Susan has expanded upon the questions and Michelle/Brad will put together and send to the committee for feedback.

**b. Education Meeting Ideas**

Susan will contact Joe about the different Education Committee surveys they would like to do.

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