



**Survey Committee
October 14, 2010**

Present: Susan Chandler, Karen Olson, Bob Burleigh, Michelle Botana, Brad Lund

Absent:, Patrick Lukacs, Jackie Willett, Janet Boos

Agenda:

- 1. Billing Fee Survey-Fee results released, need detailed results in hard copy?**
Bob and Brad found some discrepancies in Dan Stech's report. Dan is going to go over the numbers again and verify. The graphic design has been formatted and is ready to go once we have the final version from Dan. The committee agreed that the discrepancies in the data should be left out if it cannot be reworked or a disclaimer put in the notice to the membership.
- 2. HR Survey-sent to members 10/6, who get feedback form?**
No form is necessary, the survey was originally initiated by the Survey Committee for on the membership behalf.
- 3. Outsourcing Survey- to committee for review sent 9/22**
The survey is ready to go. It will be deployed on November 1st and members will be given 30 days to complete due to the Thanksgiving Holiday.
- 4. A/R Survey- need committee to review sent 9/22**
The survey is ready to be released on Monday October 18th. Members will receive a printable copy of the survey so they may view it and determine the best person to answer; 30 days will be given to complete the survey. The National Office will put an announcement in the Weekly Digest and also send a separate one so all members are aware of the survey. Results will be given only to those who participate and available for purchase for all others.
- 5. 855 survey- sent to Dr. Rogers, Compare to CMS survey?**
- 6. New Survey's to consider:**
 - a. Education-draft being sent to survey committee**
Michelle will ask Paul for a word document so the committee can make comments on the survey by the end of the month.
 - b. Publication-need to send to committee to review**
The Committee will review the survey and send comments within the next two weeks. They will then go over it on the next call and set it up for a Nov or Dec release.

c. Coding

Melody has sent back the survey with her comments. We will wait for the ICD-10 portion from Holly. This will be discussed next month.

7. Archive page for all surveys to be accessed –

Michelle will make sure to have all the data available to be uploaded when the KAVI tool is up and running. Report on next month.

8. Update to grid

Michelle will update the grid and check with Patrick to see if he was able to fill in any missing data.