



Survey Committee Minutes

Date: Friday, November, 7, 2008

Where: Conference Call @ 10 a.m. Central

Present: Jackie Willett, Chair
Karen Olson
Dan Stech
Julie Urda

Michelle Botana -- ISAM
Brad Lund – ISAM

Absent: Bob Burleigh
Patrick Lukas

OPENING COMMENTS: Jackie welcomed our newest member of the Committee, Julie Urda!

I. ISAM Survey

- ❖ Released next week;
- ❖ ISAM will duplicate results in format presented to Executive Committee last time and forward such to Survey Team.
- ❖ The Board is appreciative of all the efforts of the Survey Committee and no further action is needed on our part unless changes are desired in the future.

II. PQRI Survey

- ❖ After initial work performed by Sage Consulting the product was discussed with Holly Louie who felt we have not captured the intent as was her original desire (based on conversations with Dr. Rogers and Dr. Nedza). Holly approved a format that Jackie worked on; however, the Committee concluded that many questions had no obvious method for measuring the data or the data could not be measured and therefore the Committee is recommending some questions be omitted. Jackie will email Holly and follow-up as deemed necessary until resolution and release of the survey.

III. Days in A/R Survey

The Committee discussed the A/R Survey initiated last year and decided we should release ASAP. Jackie updated the Survey and released it to the Committee for any further modifications prior to Michelle releasing this week.



IV. Publications Survey

Jackie informed the Committee that Don Rodden, Publications Chair, had contacted Jackie in regard to executing another Publications Survey. Jackie emailed him the last Publication Survey which was released close to two years ago and asked that he modify and/or review. Don is working on modifications.

The meeting was adjourned at 11:00 a.m.

REMINDER:

Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.

HBMA conference call number

Call in Number: 866-642-1665

Access Code: 2451362