



**Survey Committee
September 22, 2010**

Present: Susan Chandler, Karen Olson, Janet Boos, Michelle Botana, Brad Lund

Absent: Bob Burleigh, Patrick Lukacs, Jackie Willett

Agenda:

- 1. Billing Fee Survey-Fee results released, need detailed results**
Brad has asked Dan to finish the detailed results so that we may print them in booklet form and send them out to the participants. Would like this by month's end, Brad will let Dan know.
- 2. HR Survey-need to finalize and send out**
The numbers did not match between the regions and the USA total. Karen will take out the partial surveys and will recalculate the numbers. Michelle will send out to the participants once the new calculations have been done.
- 3. Outsourcing Survey-draft to committee**
Michelle will send to the committee for comments and it will be discussed next month.
- 4. Coding Survey-waiting for Melody's comments**
This will be put on hold.
- 5. Membership survey-Use an outsourced company**
On hold for now.
- 6. 855 survey- finalized need review**
Michelle will send to the committee for comments by Friday 9/24 and Brad will send to Dr Rogers on Monday 9/27.
- 7. New Survey's to consider:**
 - a. Education**
Joe will be sending for the committee to review.
 - b. Publication**
Cindy will send to the committee for review.