



## PQRI Survey Results

### 1. Did you support any of your client's participation in the first reporting session of PQRI? (If yes, please proceed to question 3).

Yes	46	73%
No	17	27%
<b>Total</b>	<b>63</b>	<b>100%</b>

### 2. If your provider(s) did not participate, why? (If No, please proceed to question 7 as questions 3-6 will not be applicable if your provider did NOT participate)

Didn't feel the incentive was worth the work i.e. cost prohibitive	17	68%
Was unaware of program	2	8%
Was unaware of what measures to report	2	8%
Other, please specify	2	8%
Was unaware of how to report, reporting system was complex	1	4%
Our computer system did not support the program	1	4%
<b>Total</b>	<b>25</b>	<b>100%</b>

### 3. Does your provider believe the PQRI reporting was successful?

No	21	41%
Unsure	18	35%
Yes	12	24%
<b>Total</b>	<b>51</b>	<b>100%</b>

### 4. Did your provider receive the amount of reimbursement they were expecting for PQRI?

No	24	51%
Unsure	12	26%
Yes	11	23%
<b>Total</b>	<b>47</b>	<b>100%</b>

### 5. If you answered no to question 4, did you receive payment for an incorrect amount or no payment at all?

No payment at all for some providers	19	76%
Incorrect payment amount based on what we 'thought' the incentive would be	6	24%

<b>Total</b>	25	100%
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**6. If your provider was not successful in reporting or the amount seemed incorrect were you able to engage CMS or its contractors for further assistance?**

Have not tried	15	47%
Multiple tries, several hours of investigation and still no avenue to report discrepancies	12	38%
Tried and was not successful	5	16%
<b>Total</b>	32	100%

**7. Do you believe your providers have a good understanding of PQRI?**

Yes	39	63%
No	18	29%
Unsure	5	8%
<b>Total</b>	62	100%

**8. Does your provider plan on reporting in 2009?**

Yes	39	63%
Unsure	14	23%
No	9	15%
<b>Total</b>	62	100%

**9. What do you and your provider find most frustrating about PQRI?**

Capturing the measure in documentation	20	37%
Production delays (coders or billing)	20	37%
Unable to challenge CMS on inaccurate reporting	20	37%
Understanding the measures	14	26%
IACS system	13	24%
Programming/IT needs	12	22%

**10. From an administrative perspective, did the incentive payment meet or exceed the cost of participating?**

No	33	59%
Unsure	19	34%
Yes	4	7%
<b>Total</b>	56	100%

**11. Are you/your providers aware of the registry path to reporting?**

Just a little	24	40%
Yes	20	33%

No	16	27%
<b>Total</b>	<b>60</b>	<b>100%</b>

<b>12. Do you plan on reporting using a registry in the future?</b>		
Unsure	35	59%
No	20	34%
Yes	4	7%
<b>Total</b>	<b>59</b>	<b>100%</b>