



Survey Committee Minutes

Date: Thursday, November 5, 2009

Where: Conference Call @ 10 a.m. Central

Present: Jackie Willett, Chair
Patrick Lukas
Karen Olson
Brad Lund – ISAM
Michelle Botana -- ISAM

Absent: Dan Stech
Julie Urda
Bob Burleigh

- **Billing Fee Survey**

1. Comments---the Committee had several comments and modifications. Those comments and modifications were made. Bob Burleigh agreed to write the cover note/directives to the membership. The Survey can be launched when those directions are received from Bob. Brad to receive legal opinion from Jim Wieland to confirm appropriateness of survey topic.
2. Michelle will look for verbiage from the 'tool' author that can be sent at the time



of the survey launching for member comfort.

3. Project date to launch—we hope to release by December 1, 2009.

NOTE: THE ENTIRE CALL WAS DEVOTED TO DISCUSSION IN REGARD TO THIS SURVEY. THE ITEMS BELOW WERE ON THE AGENDA BUT WE WERE UNABLE TO DISCUSS DUE TO TIME CONSTRAINTS.

- New Survey's to consider:
 - Annual Account Receivable Survey
 - November 19th
 - Reach out to Chairs -- annually

Call adjourned at 11:00 a.m.

REMINDER:

Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.

HBMA conference call number

866-699-3239
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