



Survey Committee Minutes

February 6, 2009 11:00am EST

ATTENDEES:

Jackie Willett
Shawn Keough-Hartz
Patrick Lukacs
Karen Olsen
Julie Urda
Michelle Botana
Brad Lund, Executive Director

ABSENT:

Robert Burleigh
Daniel Stech

Committee Announcement - Shawn Keough-Hartz, CHBME is stepping in as Committee Chair as Jackie Willett assumes new responsibilities as HBMA's Treasurer and Chair of the Finance Committee. Jackie will remain on the committee for awhile to assure a smooth transition.

PQRI Survey - Results have been compiled. Suggested methods of publication are as follows:

- a. Post on Website - Brad will handle
- b. Billing Publication - Suggested as survey was as a result of Holly Louie's conversations with Dr. Bill Rogers @ CMS, and Dr. Susan Nesdra @ AMA, that they perhaps could be quoted for the article. Shawn will email survey results to Don Rodden, Chair of Publications.

DAYS IN A/R Survey - Dan has results. He hopes to have completed by mid next week. This survey was and is to be released to participating members only. The suggestion was the possibility of members (non-participating) be able to acquire the information through purchase. Brad will bring to the Finance Committee for discussion.

HR SURVEY - The survey has been launched. Results are due February 24, 2009. So far, response level is "off the top of the list". Anticipated reasoning: shorter survey,

information is readily available, does not require research and information pertinent to all member companies find valuable.

MCPSS SURVEY – Survey needs to be updated per Jackie's 01/07/09 recommendations. Survey needs reviewed by Government Relations Committee. Brad will discuss with Committee Chair.

New Business:

There have been requests from Publications and Education committees regarding survey needs. Shawn will send an email to all committee chairs to define their committee's needs as it relates to survey support. This will allow the Survey committee to plan appropriately for committee resources.

2009 Committee Goals – Will be distributed to all committee members for review and discussion at next meeting.

Committee Members – Discussion regarding the need for additional members to the committee. It was agreed additional members would be helpful. Shawn asked all committee email members to email her with at least 1 attribute they would like to see for committee member selection. An ad may be placed in BILLING as well as an email on the list serve.

- REMINDER: Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.
- HBMA conference call number: Please call in at 10 a.m. Central time.
 - CALL IN NUMBER
 - #866-642-1665
 - Pass code 2451362