

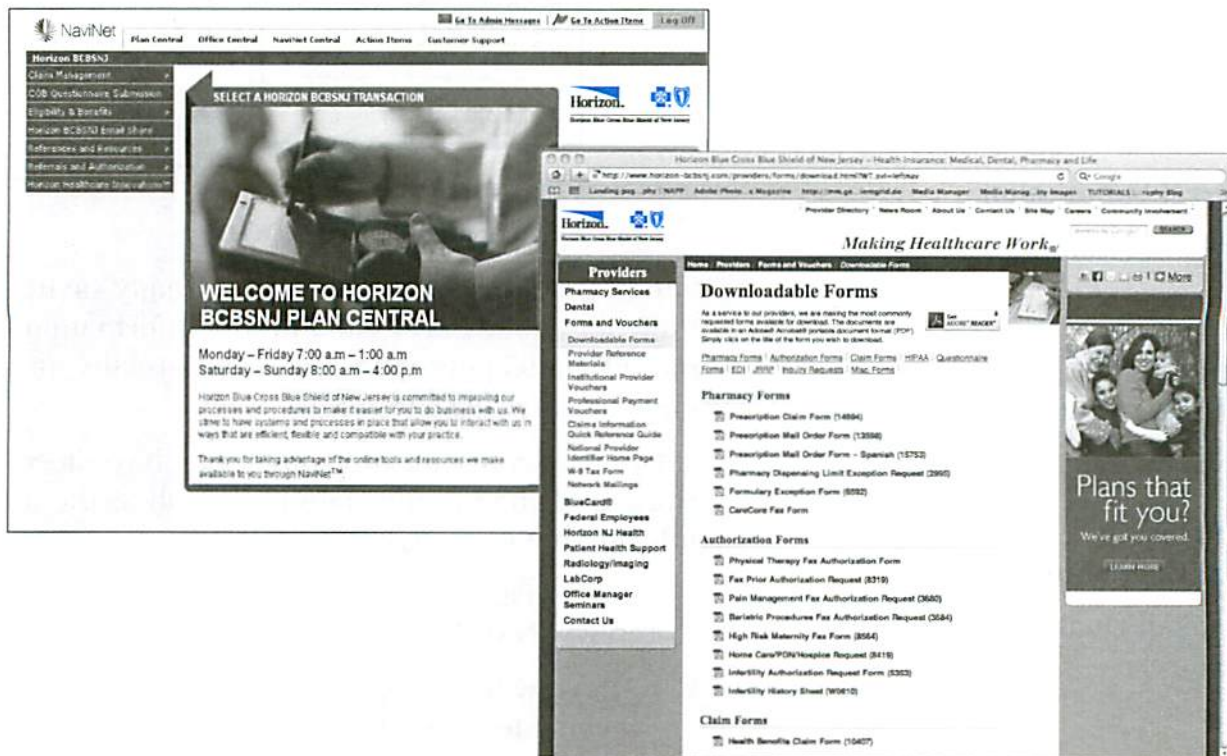
# Information available at [www.HorizonBlue.com](http://www.HorizonBlue.com)

Horizon Blue Cross Blue Shield of New Jersey makes most of our administrative information and important forms available online so that you have access to what you need, when you need it.

Our website provides the tools and resources you need to do business with us, including the ability to:

- View and print the most commonly used forms, including the *W-9 Tax Form*, *Fax Prior Authorization Request (8319) Form*, *Capitation Adjustment Request (2801) Form* and *Physician/Health Care Professional Inquiry Request (5348) Form*.
- Watch a tutorial on the Professional Payment Voucher.
- Review the Claims Information Quick Reference Guide that highlights service phone numbers, claims and inquiry addresses and appeals/predetermination information for specific prefixes and suffixes.

Information can be accessed on our website, [www.HorizonBlue.com/Providers](http://www.HorizonBlue.com/Providers), by clicking *Forms/Vouchers*.



Horizon Blue Cross Blue Shield of New Jersey

*Making Healthcare Work.*

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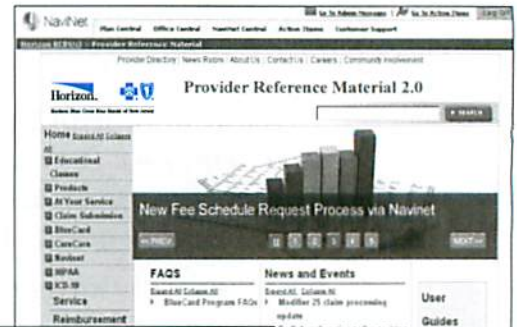
# Information available at

# www.NaviNet.net

Through NaviNet<sup>®</sup>, a multi-payer web portal, your office has access to all the important Horizon Blue Cross Blue Shield of New Jersey information (eligibility, benefits, claims status, etc.) that you previously accessed directly through our website.

We continue to improve and expand upon the online capabilities available to you to provide a more efficient and productive experience. Below are the online capabilities you can access through NaviNet:

- Eligibility and Benefits Inquiry.
- Capitation Reports.
- Claim Status Inquiry.
  - Claims Attachments.
  - Explanation of Payment (EOP).
  - Blue Exchange Claims Appeal.
- EFT Registration.
- Fee Schedule.
- Provider Reference Materials.
- Referral/Authorization Inquiry.
- Referral Submission.
- PCP Panel Inquiry.
- Statement of Payment Inquiry.
- Payment Status Inquiry.
- COB Questionnaire Submission.
- Provider Data Maintenance.
- CMS 1500 Claim Submission.
- UB92 Claim Submission.
- Physician Quality Scores and Measures.



## Register for NaviNet today!

Join the other offices that are already saving time and money accessing online information for more than 95 percent of the commercially insured members in the state.

By using NaviNet, your office will have access to Horizon BCBSNJ information, as well as the online information of many other New Jersey health plans.

- To register for NaviNet, visit [www.NaviNet.net](http://www.NaviNet.net) and click *Sign up*.
- To view the transactions and insurers available to you through NaviNet, please visit [www.NaviNet.net/NJ](http://www.NaviNet.net/NJ).