

Physician Orientation Webinar Sessions

Horizon Blue Cross Blue Shield of New Jersey is pleased to inform you about a valuable online resource available to our participating physicians, other health care professionals and their office staff and billing offices.

Our *Physician Orientation Webinar* is an online educational session designed to provide you with important information about our products, policies and procedures and self-service tools and resources that can help make doing business with us faster and easier.

This hour-long webinar provides a wealth of information, including:

- An overview of Horizon BCBSNJ products.
- Information about the BlueCard® Program.
- An overview of our online *Provider Reference Materials* page.
- Information about our recredentialing process.
- Tips on navigating NaviNet®.

2011 schedule

Physician Orientation Webinar sessions will be held at **10 a.m.** on the following dates in 2011:

- May 19
- June 16
- July 21
- August 18
- September 15
- October 20
- November 17
- December 15

The screenshot shows the NaviNet website interface. The top navigation bar includes links for Plan Central, Office Central, Health Central, Action Items, and Customer Support. The main content area is titled 'Provider Reference Material 2.0' and features a 'Resources' section. The 'Physician Orientation Webinar' section is highlighted, providing details about the webinar's purpose and listing the following dates: April 21, 2011; May 13, 2011; June 18, 2011; July 21, 2011; August 18, 2011; and September 15, 2011. The sidebar contains 'User Guides' and 'FAQs' sections.

To participate in an upcoming session

To participate in a *Physician Orientation Webinar*, registered users of NaviNet may log in to www.NaviNet.net a few minutes before 10 a.m. on one of the dates listed above. From the *Horizon BCBSNJ Plan Central* page, users may:

- Mouse over *References and Resources* and click *Provider Reference Materials*.
- Click *Webinars*.
- Click *Physician Orientation Webinar*.
- Click *Join Our Webinar Session*.



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