Meaningful Use Goals

- Engage Patients and Families
  - Provide Access to Data
  - Tools to Support Informed Decisions
- Improve Care Coordination
  - Exchange Data with Other Providers
- Improve Population and Public Health
  - Communicate with Public Agencies
- Ensure Privacy and Security
  - Data Transparency
  - Supporting Policies, Procedures, and Technology
Meaningful Use Issues

Certified EHR Limitations

- Stage 1 MU Measures Only
  - Significant Missing Pieces
    - Workflow
    - Patient Service
    - Charting (Stage 2)
    - Imaging (Stage 2)
- Stage 2 EHR Certification
  - Vendor Response
  - Time to Implement
Certified EHR Limitations

- EHR Measuring MU
  - Data Driven or
  - Checklists
- EHR Design Issues
  - Targeted Practice/HCO Size
  - Duplicate Entry
  - Modularization
- Some EHR Support Selected CQMs

MU Strategic Issues

- Eligible Provider vs. HCO Focus
- Critical Path for MU
- Provider and HCO Disruptions
- Patient Confusion
  - Split EPs
  - Family Members
**Tactical Issues**

- Rollout Strategy
  - Selecting EP
  - MU Critical Path and EHR Stages
- Patients Served by Multiple Eligible Providers
- Structured vs. Unstructured Information
- Supporting MU Among “Selected Patients”
  - Selection Strategy and Criteria
  - Clinical Care Issues and Exposure
- Dealing with “Other Patients”

**MU Related Medical Professional Liability Exposure**

- Critical Path of EHR and MU Implementation
  - Workarounds
  - Confusion Among Providers and Patients
- Selection of MU Menu Options
- Attaining and Holding MU Measures
- Implied Standards of Care
- Selected MU/EHR Patients
Calendar Issues

- 90 Day Reporting Period for First Payment Year
- 90 Day Reporting Period for Stage 2 in 2014

MU as Part of EHR Utilization Goals
Setting Goals to Measure Results

- Goals
  - Select Measures
  - Pre-Implementation Measurement
- Interim Measurement/Tolerance
  - Frequency of Measurement
  - Performance Level to Go Forward
  - Reasons to Delay
  - Remediation Strategy
  - Fix Previous Installation(s)

What Will You Measure?

- Patient Flow
- Physician Productivity
- Decrease in EHR Transition Support
  - Training
  - Mentoring
  - Scribes
- Staff Productivity
- MU Measures
Goal Attainment Steps

- Plan for Use
  - Practice Rollout Steps
  - MU Attainment
- Go/NoGo Decision Points
  - Initial Use
  - Expand Use for Initial Provider
  - Expand to Other Doctors
  - Expand to Other Offices/Locations

Meaningful Use Stage 1
MU Stage 1 - 2011

- Eligible Providers (EP)
  - 15 MU Core Measures
  - 5 of 10 Menu Set Measures
- Electronic Submission 2012 Onward

Meaningful Use 1 at A Glance

- Collect
  - Demographics – Language, Gender, Race, DOB, Ethnicity (Date/Cause of Death for EH)
  - Diagnoses, Medications, Vitals, Allergies
  - Smoking Status
  - Prescriptions and DUR
- Share
  - Electronic Prescriptions (EP Only)
  - Provide Patient Electronic Copy of
    - Patient Health Information
    - Discharge Instructions
    - Clinical Summary
  - (Test) Exchange of Clinical Information
Meaningful Use 1 at A Glance

- Support
  - Protect and Secure PHI
  - Use One Clinical Decision Support Rule
  - Report Clinical Quality Measures (CQM)
    - Changes in Stage 2

EP CQM Requirements

- 3 Core CQMs (with 3 Alternates)
  - NQF0013 – Hypertension BP
  - NQF0028 – Tobacco Preventive Care
  - NQF0421 – Adult Weight Screening
- 3 Alternative Core CQMs
  - NQF0024 – Child Weight Assessment
  - NQF0041 – Influenza Immunization
  - NQF0038 – Childhood Immunization
- Plus 3 Other CQMs
Meaningful Use 1 Menu Options

- **Collect**
  - Lab Information as Structured Data (Stage 2 Core)
  - ADR (EH)

- **Manage**
  - Drug Formulary Check
  - Preventive Follow-Up Reminders to Patients (EP) (Stage 2 Core)
  - Medication Reconciliation (Stage 2 Core)

- **Share**
  - Patient Access to Health Information (EP)
  - Provide Patient Education Resources
  - Provide Summary of Care to Another Provider
  - Electronic Lab Reports to Public Health Agencies (EH)

- **Report**
  - One Report of Patients by Condition
  - Test Immunization Registry Submission
  - Test Submission of Syndromic Surveillance Data to PHA

General Concepts

- Unique Patients in Reporting Period
- Must Indicate None if Applicable to Count
- After Initial Entry, Use Clinical Judgment
- EP Excluded from Meeting Non-Applicable Measures
MU Notes

- Medicare EP Without Attaining MU by 2015 Subject to Payment Adjustments
- No Medicaid Based Payment Adjustments

Navigating Stage 1 MU
Measure Specifics

- Demographics (C-7-50%)
  - Preferred Language
  - Gender
  - Race
  - Ethnicity
  - Date of Birth
- Vitals (C-8-50%)
  - Height
  - Weight
  - BP
  - BMI
  - Growth Charts

Stage 1 Clinical Summaries

- Problem List
  C-3-80% UP
- Vital Signs
  > 2
  C-8-50% UP
- Smoking Status
  > 13
  C-9-50% UP
- One Clinical Decision Support Rule
  C-11
- CPOE
  C-1-30% UP
  w/Rx
- Clinical Summary
  C-13-50% OV
- Lab Test Results
  M-2-40% Labs
- Pat Specific Edu Resources
  M-6-10% UP
- Pat Specific Edu Resources
  M-6-10% UP
- Pat Specific Edu Resources
  M-6-10% UP
Clinical Summaries (C-13-50%)

- Updated Medication List (C-1-30%, and C-5-80%)
- Updated Vitals (C-8-50%)
- Updated Problem List (C-3-80%)
- Immunizations
- Medications Administered
- Reason for Visit
- Procedures
- Instructions
- Summary of Topics
- Next Appointment/Test
- Other Appointments/Test with Contacts
- Test Orders and Results (M-2-40%)
- Decision Aids (C-11)
- Symptoms

Stage 1 Report and Distribute

- Patient Reminders
  M-4-20%
  ALL Patients
- Patient Lists
  M-3-One Report
- Clinical Summary
  C-13-50% OV
- Clinical Quality Measures
  C-10
- Immunization Registry
  M-5-Test
- Syndromic Surveillance Data
  M-10-Test
- Transition of Care Summary
  M-8-50% Transitions
- Exchange Clinical Info
  C-14 – Test
  (S2 – Not Req.)
- Patient Elect Access
  M-5-10% UP
- Elect Copy of Health Info
  C-12-50% Requests

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**Measure Specifics**

- Electronic Copy of EP Health Information (C-12-50%) of Requests Within 3 Business Days
  - Diagnostic Test Results
  - Problem Lists
  - Medication Lists
  - Medication Allergies
  - Discharge Summary and Procedures for EH
- Electronic Exchange of Clinical Information (C-14-Test)
  - Problem List
  - Medication List
  - Medication Allergies
  - Diagnostic Test Results

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**Statistical Dilemmas**

- Requirements for Clinical Summaries (50% of OV)
  - CPOE (30% of Unique Patients)
  - Lab Test Results (40% of Lab Tests)
- How Useful are Reports and Distributions that Only Represent 50% of Office Visits?
- What Do You Have to Do for the Other 50% of Office Visits?
Security Risk Assessment

- Evaluate
  - Administrative
  - Physical
  - Technology

- Identify
  - Threats
  - Weaknesses
Security Risk Assessment

- Analyze
  - Controls
  - Possibility
  - Impact
- Itemize Recommendations
  - Scope Mitigation
  - Check Implementation
  - Verify Compliance
Final MU Stage 2 - 2014

- 17 Core Measures
- 3 of 5 Menu Measures
- Measure Changes
  - Tighter Timeframes
  - Higher Percentage
  - Apply to All Patients
  - Test to Limited Production
  - Moving Menu to Core
- CQM Part of PQRS
- More Patient Interactions
  - Online Messaging (EP)

Final MU Stage 2 - 2014

- Collect
  - Demographics – Language, Gender, Race, DOB, Ethnicity
  - Medication Reconciliation (Stage 1 Menu)
  - Vitals
  - Smoking Status
  - Computerized Patient Orders For Prescriptions, Labs, and Radiology Orders (NEW)
  - Incorporate Lab Test Results (Stage 1 Menu)
  - Images (MENU) (NEW)
  - Discrete Family Health History (MENU) (NEW)
  - Electronic Note (MENU) (NEW)
Final MU Stage 2 - 2014

- **Share**
  - Use Secure Messaging With Patients (NEW)
  - Provide Patient Specific Education (Stage 1 Menu)
  - Electronic Prescriptions (EP Only)
  - Online Access to Health Information (Stage 1 Menu)
  - Provide Copy of Clinical Summary
  - Transition of Care Summary (Stage 1 Menu)
  - Submit Immunization Registries (Stage 1 Menu)
  - Submit Syndromic Surveillance Data (MENU)
  - Cancer Case Reporting (MENU)
  - Non-Cancer Case Reporting (MENU)

Final Stage 2

- **Support**
  - Generate One Report of Patients with a Specific Condition (Stage 1 Menu)
  - Generate Reminders (Stage 1 Menu)
  - Protect and Secure PHI
  - Use *Five* Clinical Decision Support Rules
Clinical Quality Measures (CQM)

- Submit CQM data electronically
- EPs will submit 9 CQMs from at least 3 of the National Quality Strategy
  - From 64 CQMs across 6 domains.
- Physician Quality Reporting System (PQRS)
  Reporting will credit the PQRS and Medicare EHR Incentive Programs

Navigating Stage 2 MU
Stage 2 MU Overview

- CPOE
  - C-Rx (60%), Lab (30%), Rad (30%) Orders

- Clinical Summary
  - C-50% OV w/ 24 Hrs

- Report and Distribute

- Security Risk Analysis

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Stage 2 CPOE

- Drug/Drug Allergy Check
  - C - Clinical Decision

- Reconcile Meds
  - C-50% Trans of Care

- Demographics
  - C-80% UP

- CPOE
  - C-Rx (60%), Lab (30%), Rad (30%) Orders

- eRx
  - C- 50% Rx w/ 1+ Formularies

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Measure Specifics

- Demographics (C-80%)
  - Preferred Language
  - Gender
  - Race
  - Ethnicity
  - Date of Birth
- Vitals (C-80%)
  - Height
  - Weight
  - BP
  - BMI
  - Growth Charts

Stage 2 Clinical Summaries

- Imaging
  - M- 10% Scans and Tests
- Vital Signs
  - C-80% UP
- Smoking Status > 13
  - C-80% UP
- Five Clinical Decision Support Rules
  - Also Drug-Drug/Drug-Allergy
- CPOE
  - C-Rx (60%), Lab (30%), Rad (30%) Orders
- Discrete Patient Family History
  - M-20% UP
- Electronic Note
  - M- 30% UP
- Lab Test Results
  - C-55% Labs
- Pat Specific Edu Resources
  - C-10% UP
- Clinical Summary
  - C-50% OV w/ 24 Hrs
Clinical Summaries (C-50%)

- Updated Medication List
- Updated Vitals (C-80%)
- Updated Problem List
- Immunizations
- Medications Administered
- Reason for Visit
- Procedures
- Instructions
- Summary of Topics
- Next Appointment/Test
- Other Appointments/Test with Contacts
- Test Orders and Results (C)
- Decision Aids (C)
- Symptoms

Stage 2 Report and Distribute

- Patient Reminders
  - C-10%
  - All Patients w/i 24 mo
- Clinical Summary
  - C-50% OV w/i 24 Hrs
- Online Access to Health Info w/ 4 Days
  - C-50% UP
  - 5%UP Access/ DL/Transmit
- Secure Messaging
  - C-5% UP
- Cancer Registry Reporting
  - M - Ongoing
- Transition of Care Summary
  - C-50%
  - 10% Electronic Transitions
- Immunization Registry
  - C - Ongoing
- Specialized Registry Reporting
  - M - Ongoing
- Patient Lists
  - C-One Report
- Syndromic Surveillance Data
  - M - Ongoing

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MU Action Plan

- Analyze MU Critical Path Issues
- Plan EHR and MU Deployment
- Design MU and EHR Implementation
- Measure and Monitor
  - EHR Progress
  - MU Measures
- Consider Practice/HCO Issues
  - Security Risk Analysis
  - Patient Portal
  - Electronic Transactions

MU Monitoring and Documenting

- Monitor by EP
  - At Least Bi-Weekly for 90 Days Period
  - At Least Monthly Otherwise
  - Increase Reviews as Needed
- Document by EP
  - Separate Package by EP for Each Period (90 Day or Annual)
  - Complete, Self Contained Package
    - Include Copy of Security Risk Analysis
QUESTIONS AND ANSWERS

RONALD B. STERLING, CPA
Sterling Solutions, Ltd.

Ronald B. Sterling publishes the popular EHR Blog, Avoid-EHR-Disasters.com and authored the HIMSS Book of the Year Award winning *Keys to EHR/EHR Success - Selecting and Implementing an Electronic Medical Record*. Ron is a nationally recognized thought leader on the selection, implementation, and use of electronic health record and practice management systems. Ron has advised healthcare organizations and practices across the country. Ron has analyzed software from over 150 vendors. Mr. Sterling hosts The EHR Zone on HealthcareNOWRadio.com and has contributed articles to a wide range of publications including the widely used *Marketing Your Clinical Practice*.

Avoid-EHR-Disasters.com
rbsterling@sterling-solutions.com
Office: (301)681-4247

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