



Survey Committee

March 18, 2010

Attendees: Susan Chandler, Karen Linsteadt, Brad – ISAM, Michelle – ISAM

Absent: Jackie Willett, Patrick Lukacs, Dan Stech, Bob Burleigh

Agenda.

1. Billing Fee Survey Issues

Michelle will send the survey out on Monday 3/22, it will be kept open for 30days, and 2 reminders will be sent. After 30 days the committee will review responses and evaluate if it should stay open longer.

2. Meaningful Use Survey

This was closed on March 4th and the results sent to the taskforce so that they could prepare their comments.

3. HR Survey

Michelle will have this ready for the committee to review at the next committee call.

4. MCPSS

Michelle will send last year's survey to Barry Reiter and Bob Burleigh; they will have until 3/25 to review and make any changes so that we may deploy it on 3/29. It will be kept open until 4/29.

5. New Survey's to Consider

a. Days in A/R – Michelle Update

Michelle will call again today to follow up. Qualtrics will assist in the development; Michelle will get a quote from them when she follows up.

b. Membership Survey on the web

Karen will take the survey when she renews to see what problems or errors exist. Michelle will have WebTeam change the dates from 2008 to 2009.

6. PR Committee Survey

Susan will have a call with Don Rodden and Cindy Groux to discuss.