



Date: Friday October 9, 2009

Where: Conference Call @ 10 a.m. Central

Present: Jackie Willett, Chair
Bob Burleigh
Patrick Lukas
Karen Olson
Brad Lund – ISAM
Michelle Botana -- ISAM

Special guests: Randy Roat, President
Scott Everson, President Elect

Absent: Dan Stech
Julie Urda

The Committee was reminded of that Shawn Keough-Hartz submitted her resignation to the HBMA Board of Directors and also indicated that she was unable to Chair the Survey Committee. Scott was able to inform those on the call that the Committee was strong enough to work without direct oversight until a permanent decision had been made. The Committee had no concerns with proceeding.

- **Billing Fee Survey**

1. Comments---the Committee had several comments and modifications. Jackie and Michelle will attempt to implement the changes and send to the Committee for comments.



2. Third Party to receive results and de-identify—this will be problematic because the results are received de-identified. Michelle will look for verbiage from the 'tool' author that can be sent at the time of the survey launching for member comfort.
3. Project date to launch—we hope to release by December 1, 2009.



- New Survey's to consider:
 - Annual Account Receivable Survey
 - November 19th
 - RAC
 - Reach out to Chairs -- annually

Call adjourned at 11:05 a.m.

REMINDER:

Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.

HBMA conference call number

Call in Number: 866-642-1665

Access Code: 2451362