



Survey Committee Minutes

Date: Friday, May 2, 2008
Where: Conference Call @ 10 a.m. Central
Present: Jackie Willett, Chair
Bob Burleigh
Patrick Lukas
Karen Olson

Michelle Botana -- ISAM
Brad Lund – ISAM

Absent: Dan Stech

NOTE: Call was moved up a week due to the 4th of July Holiday.

I. NPI Survey

- ❖ Discussion over technical preferences and enhancements
- ❖ **ACTION ITEMS:** Bob will send his recommendations
 - ❖ Brad will contact MedAdvant for list of Commercial Carriers
 - ❖ ISAM will work on complete listing of Medicaid Carriers
 - ❖ Goal for release is within next two weeks
 - ❖ Jackie will regroup with Melissa next week to see if above has been received/completed and 'tweak' the spreadsheet for final release

I. ISAM Survey

- ❖ Executive Committee appreciative of results in summary format
- ❖ Amend choices
- ❖ Release in late July
- ❖ Jackie and Michelle will discuss actual release dates and amendment choices :



- Very Unsatisfied
- Not Satisfied
- Needs Improvement
- Met Expectations
- Very Satisfied
- N/A

III. Old Business (not discussed)

- **Sage Computing Survey Ideas! – STILL NO IDEAS!**

With no spectacular ideas we have deferred this decision until after the Spring Conference in hopes those of us attending will be able to network and ascertain if there are any 'hot' topics that we should explore through a survey process. Brad also mentioned a conference call with ASAE (American Society of Association Executives) might be beneficial to generate some thoughts. Brad will follow up with ASAE in regard to a proposed time for a conference call.

The meeting was adjourned at 11:00 a.m.

REMINDER:

Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.

HBMA conference call number

Call in Number: 866-642-1665

Access Code: 2451362