



Survey Committee Minutes

Date: Friday, May 2, 2008
Where: Conference Call @ 10 a.m. Central
Present: Jackie Willett, Chair
Bob Burleigh
Patrick Lukas
Karen Olson
Dan Stech

Michelle Botana -- ISAM
Brad Lund – ISAM

NOTE: No call was held in April for the Committee due to the Spring Conference in Florida.

I. ISAM Survey

- Board Members appreciated user friendliness
- Expand on options (5-6 Neutral being mid point)
- Results need to be summarized (Dan gave ideas, Jackie's team will work on compiling and send to Executive Committee)

II. Procedure for Releasing Survey's

- NPI and Statenet Survey released without Committee's notice—Brad always attempts to obtain Committee approval and input but these needed urgent release. In the future ISAM will continue to seek our expertise.

III. New Business

- **Sage Computing Survey Ideas! – STILL NO IDEAS!**

With no spectacular ideas we have deferred this decision until after the Spring Conference in hopes those of us attending will be able to network and ascertain if there are any 'hot' topics that we should explore through a survey process. Brad also mentioned a conference call with ASAE (American Society of Association Executives) might be beneficial to generate some thoughts. Brad will follow up with ASAE in regard to a proposed time for a conference call.

The meeting was adjourned at 10:45 a.m.

REMINDER:

Survey Committee Calls are the first Friday of every month at 10:00 a.m. Central Time.

HBMA conference call number

Call in Number: 866-642-1665

Access Code: 2451362