



PQRI Survey Results

1. Did you support any of your client's participation in the first reporting session of PQRI? (If yes, please proceed to question 3).		
Yes	46	73%
No	17	27%
Total	63	100%
2. If your provider(s) did not participate, why? (If No, please proceed to question 7 as questions 3-6 will not be applicable if your provider did NOT participate)		
Didn't feel the incentive was worth the work i.e. cost prohibitive	17	68%
Was unaware of program	2	8%
Was unaware of what measures to report	2	8%
Other, please specify	2	8%
Was unaware of how to report, reporting system was complex	1	4%
Our computer system did not support the program	1	4%
Total	25	100%
3. Does your provider believe the PQRI reporting was successful?		
No	21	41%
Unsure	18	35%
Yes	12	24%
Total	51	100%
4. Did your provider receive the amount of reimbursement they were expecting for PQRI?		
No	24	51%
Unsure	12	26%
Yes	11	23%
Total	47	100%
5. If you answered no to question 4, did you receive payment for an incorrect amount or no payment at all?		
No payment at all for some providers	19	76%
Incorrect payment amount based on what we 'thought' the incentive would be	6	24%

Total	25	100%
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6. If your provider was not successful in reporting or the amount seemed incorrect were you able to engage CMS or its contractors for further assistance?

Have not tried	15	47%
Multiple tries, several hours of investigation and still no avenue to report discrepancies	12	38%
Tried and was not successful	5	16%
Total	32	100%

7. Do you believe your providers have a good understanding of PQRI?

Yes	39	63%
No	18	29%
Unsure	5	8%
Total	62	100%

8. Does your provider plan on reporting in 2009?

Yes	39	63%
Unsure	14	23%
No	9	15%
Total	62	100%

9. What do you and your provider find most frustrating about PQRI?

Capturing the measure in documentation	20	37%
Production delays (coders or billing)	20	37%
Unable to challenge CMS on inaccurate reporting	20	37%
Understanding the measures	14	26%
IACS system	13	24%
Programming/IT needs	12	22%

10. From an administrative perspective, did the incentive payment meet or exceed the cost of participating?

No	33	59%
Unsure	19	34%
Yes	4	7%
Total	56	100%

11. Are you/your providers aware of the registry path to reporting?

Just a little	24	40%
Yes	20	33%

No	16	27%
Total	60	100%

12. Do you plan on reporting using a registry in the future?		
Unsure	35	59%
No	20	34%
Yes	4	7%
Total	59	100%